



Dear Valued Customer:

We are pleased to offer the Medica Worksite Flu Vaccine Program to you and your workforce in the North Dakota area. The enclosed Question & Answer provides detailed information about the 2009 program for your review and consideration.

To schedule a date for your worksite flu vaccine clinic, call one of the participating worksite providers listed below. If you choose to schedule a worksite flu clinic other than with the participating providers listed below, the claims will be processed according to the *member's benefit* with no exceptions.

- **Altru Occupational Health & Medicine**  
**Contact:** Brenda Lukkason @ 701-780-2530 or Kay Berube @ 701-780-2578  
**Service Area:** NW Minnesota and North Eastern North Dakota  
**Note:** If employer site is 30 miles away from the Grand Forks area, a mileage fee and guaranteed number of participants is required.  
**Minimum Participants:** A minimum of 10 participants  
**Age Qualifications:** 18 years of age or older
- **Medcenter One Occupational Health Clinic**  
**Contact:** Kyle Darras 701-323-5222  
**Service Area:** Bismarck & Dickinson, ND  
**Minimum Participants:** A minimum of 10 participants  
**Age Qualifications:** 9 years and older
- **Maxim Health Systems**  
**Contact:** Darrell Naeger or Dionne Fowlkes at 314-692-7445 or 800-491-9404  
**Service Area:** National  
**Minimum Participants:** A minimum of 30 participants per site with Medica members and non-members combined.  
**Age Qualifications:** Nine years of age and older

If the flu vaccine is in limited supply or not available, you will be notified and your clinic will be rescheduled when the vaccine becomes available.

You must designate a coordinator to handle your worksite's scheduling, promotion, pre-registration and registration on the day of your clinic.

#### **About the Medica Worksite Flu Vaccine program**

- Fully insured and self-insured employer groups are eligible to participate in the program.
- Groups must follow the minimum participant requirements and age requirements per the participating vendor of choice.
- Medica members must present their Medica ID card to receive their shot. Non-members can receive a flu vaccine for an affordable fee.





- The costs for Medica member's flu shots are sent through the standard claims processing. If you chose to use a vendor outside of the four participating vendors, the claims will be paid based on the members benefits for non-participating provider coverage.
- Please contact the participating provider of choice to discuss fees and payment options for non-members.
- Please refer to the enclosed Q&A for additional details.

**What is Medica doing to prepare for the H1N1 flu pandemic?**

Medica is closely monitoring the H1N1 flu situation and is prepared to respond to the pandemic should it impact our members. When an H1N1 vaccine becomes available, more information will be posted on [medica.com](http://medica.com)>Health and Wellness>Plan Workforce Activities. If you have questions you can contact the Medica CallLink® nurse line at 1-800-962-9497 or for more information visit [www.cdc.gov/h1n1flu/](http://www.cdc.gov/h1n1flu/).

Medica is committed to delivering valuable services to help keep your workforce healthy and productive. If you have additional questions, please don't hesitate to contact the Medica Service Center at 952-992-2200 or 1-800-936-6880.

Sincerely,

A handwritten signature in black ink that reads "Charlie Fazio, MD, MS".

Charlie Fazio, MD, MS  
Chief Medical Officer

